

# Jacob Curnett

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**Full-stack Developer and QA Tester with a strong track record of delivering high-quality solutions. Skilled in development, testing, and Agile methodologies, with a focus on efficiency and continuous improvement.**

## TECHNICAL SKILLS

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- **Languages/Technologies:** Adobe ColdFusion, Java, SQL, JavaScript, HTML, CSS, Git
- **Frameworks/Tools:** Visual Studio, GitHub Copilot, Buglog Management, Bootstrap, jQuery, Vue.js
- **Databases:** Microsoft SQL Server, SQL Server Management Studio (SSMS)
- **Other:** WordPress, Integration Testing, Operational Support, Troubleshooting, Responsive Web Design, UI/UX Integration, Debugging

## TECHNICAL EXPERIENCE

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### Software Development:

- Implemented and maintained new features for booth sales applications, continuously improving the quality of services and products. Optimized performance and scalability, leading to an enhanced user experience.
- Completed an average of 34 development tickets per month, including bug fixes, core improvements, and various other tasks, ensuring timely and effective resolution of issues and enhancements.
- Collaborated within an Agile team, sharing technical expertise and contributing to sprint goals, code reviews, and continuous refinement of development practices.
- Designed and implemented core configurations that enhanced functionality for both employees and customers, improving system performance and reducing operational inefficiencies.
- Automated processes to achieve operational excellence, creating maintainable, supportable, and testable solutions to increase efficiency.
- Managed financial report creation, ensuring accurate and timely reporting of key financial data, enhancing decision-making processes.

### QA (Quality Assurance):

- Created and executed detailed test plans, test cases, and bug reports, identifying critical issues before deployment.
  - Sole QA tester for my team, successfully completing an average of 33 QA tickets per month.
  - Oversaw bug log management, effectively logging, tracking, and fixing incoming bugs to ensure seamless application functionality.
  - Worked closely with developers and account managers to ensure bug fixes were implemented accurately and effectively.
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## EDUCATION

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**Tech Elevator**, Cincinnati, OH

**January 2023 – April 2023**

Currently attending a 14-week full-stack coding bootcamp learning how to create dynamic web-based software systems using Java providing 800+ hours of development education and application.

## PROFESSIONAL EXPERIENCE

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**Map Your Show | Software Developer and QA** | Newtown, Ohio

**May 2023 – March 2025**

- Contributed to achieving the highest number of booth sales setups in company history during the year 2024.
  - Created and maintained documentation related to both core code and customization functionality as well as helping to maintain project documentation
  - Collaborated with account managers to ensure timely completion of client tickets, meeting deadlines and maintaining client satisfaction.
  - Reduced ticket reopens by 20% by implementing a new ticket verification process, ensuring higher accuracy and issue resolution on the first attempt.
  - Designed and implemented training material for new developers, accelerating their understanding of the application and enabling them to contribute more efficiently.
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**JEM Global | Web Design and Marketing Lead** | Batavia, Ohio

**November 2016 – December 2022**

- Boosted website traffic for clients by 20%-30% through SEO and internal links.
- Created detailed Google Sheets for easy and organized access to product information allowing for our clients to see real time updates on product sales and other analytics .
- Constructed and updated websites for clients increasing their online sales by an average of 50%.
- Initiated a complete overhaul of workflow by condensing software utilization from over 10 applications down to 3 to improve efficiency and simplify the process for every project.
- Implemented the creation of social media accounts for our clients which increased their brand visibility and provided real time feedback on products from their users.